



Privacy Policy 2019

Your privacy is important to us

We, Scabetti Ltd, are committed to respecting and protecting the privacy of our clients and anyone using our websites and the confidentiality of any information that you provide us with.

We only use the information we collect about you carefully, lawfully and in accordance with the GDPR (General Data Protection Regulations) 2018. That means we will only use any details you provide us with in a way you would reasonably expect.

Our Data Protection Officer (DPO) is Frances Bromley and you can contact her regarding any aspect of this policy or your personal details via email info@scabetti.co.uk or by calling +44 (0)1538 371471.

Information we hold

If you have purchased from us or made an enquiry via our websites we will hold your name, address, telephone number and email address. Where possible we use remote payment systems that mean we don't ever have visibility of your credit card details.

We will also hold the delivery address(es) for your orders and maintain a record of your product selections and correspondence.

If you have requested a catalogue, entered a competition or completed feedback, we hold your name, address, telephone number, email address and reference to the information you have supplied.

We will retain this information while Scabetti is trading, unless we are specifically requested not to either by law or by personal request.

Information we use

We use the information we hold on our records for operational purposes; for example processing your order, dealing with queries, tracking deliveries, reviewing past purchases.

Where requested we also use the information to keep you up to date with Scabetti; mailing new catalogues, newsletters and sending emails as appropriate and with relevance to your previous interaction with us. You have the right to opt out of receiving any such information from us, at any time either via this website, replying to an email, sending an email to info@scabetti.co.uk or calling us on +44 (0)1538 371471.

Cookie Policy

We maintain our cookie policy as a page on our website at www.scabetti.co.uk/cookies-policy/

To find out more about cookies, including seeing what cookies have been set and how to manage and delete them, you can visit www.aboutcookies.org.uk

If you do not wish to accept cookies from our website, please leave this site immediately and then delete and block all cookies from this site.

Security

We endeavour to take all reasonable steps to protect your personal information. However, we cannot guarantee the security of any data that you disclose online and we will not be responsible for any breach of security unless this is due to our negligence or willful intent.

We store any personal data within a password protected database that is only accessible by our small team who are fully aware of GDPR compliance.

Your rights

You have the right to ask us not to use your personal data for marketing purposes. You can exercise your right to prevent this happening by letting us know via an unsubscribe link featured at the bottom of any newsletter, via email to info@scabetti.co.uk or telephoning +44 (0)1538 371471.

You have the right to see personal data that we keep about you upon receipt of a written or verbal request via email, letter or telephone. Any request should be sent to:

info@scabetti.co.uk

or

Scabetti Ltd.

St George's Works, 44 Britannia Street,
Leek, Staffordshire. United Kingdom.

ST13 5EL

or

By calling: +44 (0)1538 371471

We have an obligation to honour your request regarding your personal information within one calendar month.

Should you wish to contact the Information Commissioner's Office (ICO) regarding any of the above information you can do so via their website www.ico.org.uk

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